Hello,
Thank you for booking your accommodation with Fresh Student Living - we’ll do our very best to ensure that you have a fantastic stay. It’s not long now until you arrive, so we’ve put together this handbook so you can find out more about your new home at New Bridewell.

We know you have a lot of information to read, but please take some time to read this handbook, it contains lots of information about your new home and the services we provide.

This booklet includes:
- Our contact details and facilities
- Key points about your tenancy
- What to bring with you
- What to do in an emergency

If we’ve missed anything out then please give us a call or send us an email. We also recommend that you follow us on Facebook and Twitter, as we use these to fill you in on the latest information.

Please remember that you’ll also need to complete the online induction checklist before you arrive. So if you’ve not done so already, log in to the Fresh Student Portal using your reference number and email address and it will guide you through the short process.

If you have any questions just let us know, otherwise we look forward to meeting you very soon!

David Barkley,
Accommodation Manager
YOUR NEW ADDRESS
Your Flat/Room Number, New Bridewell, Nelson Street, Bristol,
A Block - BS1 2BA  B Block (101-613) - BS1 2BE (704-1405) - BS1 2BF C Block - BS1 2BG

OPENING HOURS
The Accommodation Team is available during the below hours. If the office is unmanned
during these hours, please use the emergency mobile number below to contact staff.
Monday - Friday : 8.00am - 6.00pm

OUT OF OFFICE HOURS EMERGENCY NUMBER
In case of an emergency you can contact someone outside of office hours on our
emergency number. You might like to save important contact numbers like this on
your mobile phone so you always have it to hand.
07469 855 064

THE ON SITE TEAM
The on site Accommodation Team are available to ensure you enjoy your stay, whether
it be managing your account, running social events or sorting your post. The details for
the team at New Bridewell are available on our website under find us.
www.freshstudentliving.co.uk/New-Bridewell

HOW TO FIND US
Here’s a map of our location. We’re located on Nelson Street/Rupert Street just of
Broadmead shopping District. Our main entrance can be found opposite the Lanes
Bowling Alley on Nelson Street or opposite the New Bridewell Police Station on Rupert
Street.

LOCAL JOURNEY TIMES
Bristol Uni Main Campus: 15 mins walk
UWE Frenchay Campus: 15-20 Mins Bus
(bus stops on Rupert and Nelson Street)
BIMM Institute: 15-20 mins walk
Tesco Metro: 2 mins walk
Pharmacy: 5 mins walk
Restaurants & Bars: 5 mins walk
Park Street: 7 mins walk
Harbourside: 7 mins walk
Shopping Area: 2 mins walk
Gym/Leisure Centre: 2 mins walk
Train Station: 10 mins by bus (No. 8 or 9 from Bristol Templemead)
Bus Station: 8 mins walk
PREPARING TO MOVE IN - INDUCTION

Before you arrive you will need to pay your first rent instalment. Dates for this can be found on your Tenancy Agreement. You can check the dates and make the payment on the Student Portal. See page 12 for details of the Student Portal.

Before you arrive you will also need to do the following via the Student Portal:
- Complete your induction.
- Upload a passport style photo to your profile.
- Book your move in slot. That way we’ll know when to expect you and we can make sure your room is ready and waiting for your arrival!

WHAT TO BRING WITH YOU

Your room is fully furnished but you will need to bring your own:
- Bedding
- PC or Laptop
- Towels
- Coat hangers
- Toiletries
- Toilet paper
- Studios: kitchen pieces (plates, cutlery, kettle, toaster, pans and microwaveable dishes)
- Iron and Ironing Board

If you’re living in a shared flat, we recommend that you wait until you arrive to buy some items. That way you can spread the cost with your flatmates. This includes items such as: pots & pans, plates, glasses, cutlery, toaster, kettle, iron and ironing board.

KIT YOURSELF OUT!

Don’t forget you can order a range of kitchen and bedding packs online before you arrive - and there’s 10% off if you use the code FRESH16 at the checkout!
Find out more at: www.unikitout.com/collections/fresh-student-living.

PLEASE DON’T BRING

- Fridges (including mini-fridges)
- Candles
- Large pieces of furniture (it may not fit in your room and you will then have nowhere to store it)
- Portable electric heaters
- Pets

TENANCY DEPOSIT SCHEME

Before you arrive you will need to complete the Tenancy Deposit Scheme form that can be found on the Student Portal. You can find out more about the Tenancy Deposit Scheme here www.tds.gb.com.

ON ARRIVAL

You will receive an introduction email before you arrive, it’s a good idea to bring a copy with you, it details what to do when you arrive and offers advice and guidance on travel and parking.

When you first arrive please come to reception and remember to bring with you the below so we can give you your key:
- Proof of being a student (e.g. a confirmation letter from your University, College or Language School)
- Photo ID (Passport or Driving Licence)

We will then give you a tour of the property and help you settle in. If you aren’t sure how things work, just ask a member of the team.

If you know you will be arriving out of office hours, please let us know so we can make sure someone is available to welcome you to your new home.

YOUR ROOM

You’ve got your keys, it’s time to settle into your room. You will need to complete the “Inventory” on the Student Portal within 48 hours of your arrival.

If you do not complete the form, any damaged or missing items will be deemed to be your responsibility.

YOUR NEIGHBOURS

If you’re in a shared flat, it’s usually a good idea to take some time to introduce yourself to your new flatmates or neighbours, if they’re around. Remember, everyone is new, so don’t be shy!

Make sure you look out for our social events on Facebook - that way you can keep up to date with our exciting introduction activities and events.

We want you to make your room your own, but please don’t use sticky tape, ‘blu-tack’ or similar adhesive, stick pins, nails or screws into the walls.

DON’T FORGET...

Please bring photo ID (Passport or Driving Licence) with you when you come to pick up your keys!
STAY CONNECTED

YOUR INTERNET
StudentCom provide your wired broadband and WiFi connection. Their market leading broadband gives you access to the UK’s fastest speeds and is backed up by a support team if you need any help. To contact StudentCom directly please call the support team on 0333 123 0115, or at support@studentcom.co.uk.

You are able to connect at least 3 devices to the network at one time and you get up to 100Mbps free, which should be great for most of you. If you like, you can upgrade to a higher connection or take advantage of additional internet services. To find out more about your internet connection please take a look at their website. Every student is entitled to a 20% discount on any broadband product in August (code BB4LESS20) or a 10% discount in September (code BB4LESS10). http://prearrival.studentcom.co.uk/registration.

YOUR TV
Remember, if you bring a TV with you (or if you are watching iPlayer Catch-Up, live TV through 4TV or online) you’ll need to have a valid TV Licence too. Please visit www.tvlicensing.co.uk for details.

POST
Post is delivered directly to your flat, through your letter box. If you’ve been sent a parcel that doesn’t fit in the letter box you will be notified by the courier. We will accept packages and parcels of various sizes in your absence. You can then come and sign for the delivery at reception during office hours. Please bring your ID with you when collecting your post. Please make sure that both the correct flat number and name that matches our records is used on letters/parcels otherwise they may be refused.

LAUNDRY
The laundry room is located on the ground floor near Reception. Instructions on how to use the machines can be found on page 19 and in the laundry room, if you are unsure do not hesitate to ask one of the team.

CAR PARKING
Unfortunately, we cannot offer customer car parking on site. Due to local planning restrictions all customer cars are strongly discouraged to be used in the city and to be parked at the property. At New Bridewell we have fantastic links with public transport (right on our doorstep) and we are based in the city centre within walking distance of local amenities.

BIKE STORE
There are 3 bicycle stores located in the courtyard area, inside the security gates. Please make sure you bring a lock or method of securing your bicycle to the rack provided. Bikes are left at the owner’s own risk.

SOCIAL SPACE
The Social Space is located on the ground floor and contains a TV, comfy sofas, tables and chairs, games tables and vending machines. We also have outside seating available in the courtyard, perfect to enjoy the warmer weather.
LIVING WITH US

HOUSE RULES
We think we’re pretty easy-going, but there are a few rules that we’d ask you to stick to, for your own safety and the comfort of others.

WINDOW RESTRICTORS
Window restrictors are installed in the accommodation for your protection. You are not permitted to tamper with or remove restrictors at any time. If we have to re-instate window restrictors there will be a recharge to you.

SMOKING
The building is a smoke-free zone, this includes your bedroom, bathroom and kitchen, as well as any communal area and outside underneath windows, or on the roads, paths or pavements immediately outside the building. This includes the use of e-cigarettes.

ILLEGAL SUBSTANCES
The use of illegal substances is not permitted at New Bridewell. If we have reason to believe that you are using or passing illegal substances to others, we will take the following action:

• Report you to the Police
• Report you to the University or College
• Serve a warning notice detailing future action that will be taken if the incident is repeated
• Support any police action/prosecution

This could result in your tenancy being terminated and losing the right to your tenancy with us.

We do not condone the use of Legal Highs in any of our properties. In the event of a customer using Legal Highs action could be taken if a customer’s behaviour is deemed inappropriate or anti-social as a result of their use. Please note we will not accept delivery of any legal high substance at any of our properties. The production, distribution, sale and supply of legal highs is now an offence that is punishable by up to seven years in prison, after the Psychoactive Substances Act was brought into effect on 26 May 2016.

NOISE & ANTI-SOCIAL BEHAVIOUR
We want you to enjoy living with us but we ask that you respect your fellow residents and keep noise to a minimum especially between the hours of 11pm-9am and during exam periods, that way we can make the building a pleasant and enjoyable place for everyone.

PETS
Fresh Student Living operate a strict no pet policy. With the exception of guide dogs, you are not permitted to keep pets or allow any pets of any kind into the building.

OVERNIGHT GUESTS
You may have occasional overnight guests. Please do not invite someone to stay for more than 3 consecutive nights and out of courtesy always consult with your flatmates first. All visitors must be signed in and out at reception.
THE STUDENT PORTAL

THE FRESH STUDENT LIVING STUDENT PORTAL

The Student Portal is an online system that gives you access to important information about your stay with Fresh Student Living.

You can find your Tenancy Agreement, booking details and financial statement. You can also complete your inventory, log maintenance requests, pay your rent, refer a friend and even rebook your room for next year.

To access the student portal please visit: www.freshstudentliving.co.uk/studentportal

You will need the email address you registered with and your application reference number. Once you have logged into the Student Portal you may change your password on the ‘Change Password’ page.

If you have any questions about the Student Portal please come and see us at reception.

THE FINANCIAL BIT

HOW TO PAY

Paying your rent is simple and can be done online 24 hours a day. You can pay your rent by logging into the Student Portal and selecting the Financials tab, here you can review your financial statement and make rent payments. You can pay with a Debit or Credit Card (please note there is a 2% charge on Credit Card payments).

PAY TO STUDY

You can also pay via Pay to Study. Pay to Study allows you to make your international payments to Fresh Student Living free of charge while receiving competitive foreign exchange rates. Where Pay to Study has a local bank account, Pay to Study will eliminate the international banking charges usually associated with international payments.

For more information and to make a payment please visit www.freshstudentliving.paytostudy.com

SETTING UP A UK BANK ACCOUNT

If you would like to set up a UK Bank Account when you arrive just let the Accommodation Team know. They will be able to provide you with the details of the local banking facilities, we suggest you check them out first to make sure you are happy.

You will need to make an appointment at the branch of your chosen bank. You will need to take some identification (ID) with you:

• Your Passport
• Letter from University/College to prove you are a student
• Copy of your Tenancy Agreement - your Accommodation Team can provide a copy or you can print via your Student Portal

At the appointment the bank will advise you on the best account, it should not have any charges. The bank will then send you your bank card and your pin number separately (keep them safe).
YOUR TENANCY

Your tenancy agreement is an Assured Shorthold Tenancy. This means you have a right to stay in your room/studio until the end of the agreed tenancy period. We cannot evict you without a court order. When you signed your tenancy agreement you made a legally binding agreement with Fresh Student Living to keep to the terms and have accepted the responsibilities of the agreement.

We expect you to:
- Pay your rent at the agreed time
- Look after your accommodation and keep all areas clean
- Behave appropriately within the building and surrounding areas
- Be respectful to other residents

We will:
- Carry out repairs within the property and ensure it is a safe and secure place to live
- Keep the communal areas clean
- Carry out regular health and safety checks

ROOM & FLAT INSPECTIONS

You are responsible for cleaning your room, bathroom, kitchen and flat corridor. We will carry out full room and flat inspections at least three times during your tenancy period where we will check for cleanliness, damage and for missing items.

At each inspection you will be informed if there is to be a charge for repairs and cosmetic restoration works. You will be invoiced for recharges for the first two inspections and on the final inspection a deduction will be made from your deposit.

The recharges for cleaning, damages and missing items can be found at the end of this handbook. At the end of your tenancy you will be expected to leave your accommodation clean, remove all rubbish and leave all fixtures and fittings as you originally found them.

TERMINATION OF YOUR TENANCY

As a tenant on a fixed term Assured Shorthold Tenancy you do not have the right to end your tenancy early even if you later are no longer a student. Fresh Student Living can seek repossession of your tenancy if you fail to pay your rent or breach the terms of your Tenancy Agreement.
REPAIRS & MAINTENANCE

Repairs and maintenance reporting couldn’t be easier, just report any requests you may have on the maintenance log via the Student Portal. This can be done from the comfort of your own room, or on the go 24 hours a day. We aim to assess requests within the following timescales:

Emergency repairs within 24 hours of being reported
An emergency repair is any repair required to avoid danger to the health and safety of residents. E.g. No power supply, overflow of sewage.

Urgent repairs within 5 working days of being reported
An urgent repair is any repair which materially affects the comfort or convenience of the customer. E.g. Broken handrails, faulty electrical fittings such as the microwave.

General repairs within 28 days of being reported
A general repair is any repair not falling into the two above categories. E.g. Single electric light or power point failure within room, sticking doors or windows.

We normally provide you with a minimum of 24 hours notice if we require access to your accommodation to carry out a repair. Please note that in the case of emergency we may require immediate access to your accommodation.

WATER LEAKS OR FLOODS

Water leaks can be extremely damaging to your home and inconvenient for residents in surrounding flats. If water is leaking into electrical fittings, this can be very dangerous. If you spot a leak:

• Call the Accommodation Team immediately.
• Try and catch the water in a container to avoid further damage.
• Do not touch electrical sockets or devices.

If the water to your flat or building has been turned off, please check that you have closed all taps and ensure that the plug is not left in, in the sink in the kitchen or your en suite.

ELECTRICAL FAILURE

If you have an electrical failure, check to see who else has the same problem - is it other flats, the entire building or the whole street? If the entire street is in blackout this means that this situation is out of our control. Power cuts of this nature usually last a maximum of 2 hours.

If you are the only one who is experiencing power failure please let reception or the out of hours team know and they will investigate.

All other power failures should be reported to the Accommodation Team or to the emergency telephone number.

HOW TO REPORT A MAINTENANCE REQUEST

VISIT
WWW.FRESHSTUDENTLIVING.CO.UK/STUDENTPORTAL

LOG INTO THE STUDENT PORTAL
USING YOUR EMAIL ADDRESS AND APPLICATION REFERENCE NUMBER

FOLLOW THESE STEPS
1. SELECT RESIDENT ADMINISTRATION
2. LOG MAINTENANCE REQUESTS
3. ADD NEW
4. COMPLETE THE FORM
5. SELECT SUBMIT
6. WE WILL DO THE REST!
HOW TO USE THE LAUNDRY ROOM

• Purchase a laundry card from the machine located in the laundry room, if you can’t find it just ask at Reception. Cards cost £2 and you have the option of buying a £2, £10 or £20 card, with any left over credit being available to use on the machines.

• Create an ‘My Circuit’ account at www.circuit.co.uk

• Fill in your personal details and select your location and the building name.

• Once registered you can top up your card online

• using your card via PayPal.

• Once topped up, you will need to activate the credit by entering the reference number provided on the small machine in the laundry room.

• You are now ready to do your laundry.

LAUNDRY VIEW

With LaundryView you are able to go check the availability of washers and dryers in our laundry room from the comfort of your bedroom, or even on the go.

You can also request an email alert for when your washing or drying cycles are finished so you know when to collect your washing.

www.circuit.co.uk/i-want-to-do-my-laundry/laundry-view

HOW TO VIDEOS AND FAQS

You can also find some useful tips and ‘How To’ videos on the Circuit laundry website as well as frequently asked questions.

www.circuit.co.uk/how-to-use-videos

www.circuit.co.uk/i-want-to-do-my-laundry/laundry-help

CONTACT CIRCUIT LAUNDRY

If the Circuit Laundry’s FAQ’s page doesn’t answer your query then you can get in touch with them using their Laundry card form or by calling them on 01422 820360 or 0800 032 0070 (8.30am - 5pm Monday – Friday.)

If you notice a fault with the machines please let your accommodation team know.
SAFETY MATTERS

WHAT TO DO IN AN EMERGENCY

Hopefully you’ll never need it but below is a quick guide on what you should do in an emergency.

Some of the information may be particularly useful to our international students, but everyone should take a look and familiarise themselves with the information.

Remember if you are unsure about any of the information listed below please speak to the on site Accommodation Team.

FIRE SERVICE

If you discover a Fire, call 999 and ask for the Fire Service.

Our building has been designed for your safety in the event of a fire. If a fire is detected on your floor, the fire alarm will activate. On hearing the alarm you must leave the building and go straight to the assembly point. Do not run or stop to collect your belongings.

Any person found to deliberately set off alarms or to tamper with fire equipment, may face financial re-charges that are levied by the Fire Service.

AMBULANCE

If someone has had a serious accident, call 999 and ask for an Ambulance. Ensure that someone is designated to meet the ambulance at the entrance of the building and to escort them to the injured person. Situations when an ambulance should be called include:

- If someone is unconscious or has slipped in and out of consciousness
- If someone is bleeding heavily
- If you suspect broken bones
- If someone has a deep wound
- If someone has difficulty breathing
- If someone has severe burns
- If someone has a severe allergic reaction

NHS 111

The NHS 111 service is available 24 hours a day. You can call 111 when you need medical help fast but its not a 999 emergency. You can call them from any phone by dialling 111.

FIRE ALARM TESTS

We test the fire alarms every Monday at 11am.

ASSEMBLY POINT

The assembly point in the event of a fire will be confirmed to you on moving into New Bridewell.

FOR YOUR SAFETY

YOUR FRONT DOOR KEY

Your safety and security is of utmost importance to us. You will be given a key card or fob which will give you access into the building, your shared flat and your own bedroom or studio.

You will also have access to the social spaces with the same key card or fob.

INTERCOM

Anyone wanting to visit you will need to use the intercom at the main entrance to alert you of their presence. You will need to go down to the front door of the building to let your visitors into the building.

CCTV

The building is covered by CCTV for your safety and peace of mind.

KEEPING YOURSELF SAFE

- Always lock your door - especially late at night and when you go out.
- Be vigilant with items such as laptops, mobile phones, game devices and other high value goods.
- Do not let strangers into the building.
- Do not let strangers tailgate into the building.
- If you lose your fob or key, report to reception immediately.
- When you have visitors, please escort them in and out of the building.
- Never lend others your fob as this is unique to you and will incur charges if mislaid.

CRIME STOPPERS

To report a crime anonymously (and in situations which are not an emergency) call Crime Stoppers on 0800 555 111.

CONTENTS INSURANCE

Contents Insurance with Endsleigh Insurance is provided for all students. You can take a look at the cover that is provided for you on www.endsleigh.co.uk/reviewcover.

It is important for you to check this cover, so please take a look on their website to ensure that you fully understand the protection provided.

Your policy number is HH1236a.

Visit the review cover link to:
- Check what is covered
- Check out our support videos
- Chat to our experts through Live Web Chat
- Check how to make a claim
- Extend and personalise your cover

You may find that you need to extend your cover to protect all of your possessions both inside and outside of your home.
CUSTOMER FEEDBACK
We always want to hear feedback from our customers as we believe it’s the only way we can continue to improve our service. Our commitment to you:

• We endeavour to provide a good service at all times, however we accept that on occasions we do not always get things right.

• We have a positive approach to complaints and regard them as an opportunity to receive feedback on our services.

• We will strive to resolve complaints at the earliest opportunity.

• We will respond to all queries and complaints in a professional and courteous manner.

• We will endeavour to reach a satisfactory conclusion for both parties.

• We will continually review the service we provide following feedback we receive we will make changes and improvements where necessary.

• We will carry out an annual customer satisfaction survey via a third party provider to establish satisfaction levels among our customers.

COMPLAINTS PROCEDURE
We want you to enjoy your time living with us. At times we may not always get it “right”, if this is the case we strongly encourage you to raise your complaint initially in person, either by telephone or at Reception. We’ll try our best to resolve your complaint at this point of contact. If this is not possible then your complaint should be submitted in writing and will be dealt with in accordance with the procedure set out below. Any complaints that are sent to Fresh Student Living Central Services will be re-directed to the relevant Accommodation Manager for them to investigate in the first instance.

All complaints in the first instance will be dealt with by the Accommodation Manager. If the complaint cannot be resolved immediately, Fresh Student Living may need to investigate further and will endeavour to respond with a resolution to your complaint within 10 working days.

If you feel that your complaint has not been treated fairly and correctly you can escalate the complaint in writing to the Operations Manager. The Operations Manager will review your complaint and will respond with their findings on behalf of Fresh Student Living via phone or email within 10 working days. Following this response if you still feel your complaint has not been suitably answered or resolved you can ask for your complaint to be heard by the Fresh Student Living complaints panel. The panel will notify you of their decision in writing normally with 10 working days of receiving your request to escalate the complaint.

At Fresh Student Living one of our main considerations is to ensure we exceed the expectations of our customers. It is our responsibility to ensure that if there are any problems or disruptions, appropriate action will be taken as soon as possible to resolve the complaint and come to a satisfactory conclusion.
### MOVING OUT

#### TENANCY LENGTH
Your tenancy length is outlined on your Tenancy Agreement. We hope that you don’t need, or want to leave us before that date, but if your circumstances change please speak to the Accommodation Team.

#### TENANCY DEPOSIT SCHEME
Your deposit will be returned (minus any re-charges) at the end of your tenancy. You will need to log onto the Student Portal to confirm the deposit return and enter your bank details. Your deposit will then be returned to you within 10 days of receiving these details.

Please note that even if you move out before this date, your deposit may not be returned until after the official end date.

At the end of your tenancy you will need to log onto the Student Portal and confirm any charges (if applicable) and complete your bank details.

#### MOVING ROOMS
If you want to swap rooms please speak to the Accommodation Team. They will do their best to accommodate any requests but please note that a £75 administration fee will apply.

#### MOVING OUT EARLY
If you want to move out before the end of your Tenancy Agreement you will need to find a replacement student to take over your room. As the tenant of the room you are responsible for the payment of the rent until another tenant is found, therefore it is advised you find a student to take over your room as soon as possible. A £75 administration fee will apply.

#### REBOOK FOR NEXT YEAR
Thinking of re-booking for another year? Visit the student portal to secure your top choice of accommodation for another year. We give our current residents the priority to re-book their room. So get in there quick, then you can sit back and relax with the peace of mind knowing you’ve got the best student accommodation for another year.

### CHECK OUT
You will need to book a Check Out Inspection with the Accommodation Team. They will inspect the room fixtures and fittings against the initial inventory.

### SUMMARY OF RECHARGES
Please note these prices are a guide and correct as of July 2016 and relate to 16/17 tenancy agreements. Should replacement, repair or cleaning costs differ from the above, Fresh Student Living will invoice the tenant accordingly. Please do not attempt to repair the items yourself or arrange for a third party to repair on your behalf as additional costs could be incurred as a result.

<table>
<thead>
<tr>
<th>Item</th>
<th>Full Charge</th>
<th>Repair Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 seater sofa</td>
<td>£305</td>
<td></td>
</tr>
<tr>
<td>3 seater sofa</td>
<td>£400</td>
<td></td>
</tr>
<tr>
<td>American fridge freezer</td>
<td>£850</td>
<td>£60</td>
</tr>
<tr>
<td>Bed frame</td>
<td>£125</td>
<td>£45</td>
</tr>
<tr>
<td>Bedside table</td>
<td>£100</td>
<td></td>
</tr>
<tr>
<td>Bedroom &amp; en-suite clean</td>
<td>£45</td>
<td></td>
</tr>
<tr>
<td>Blinds</td>
<td>£160</td>
<td></td>
</tr>
<tr>
<td>Bookcase/Shelves</td>
<td>£70</td>
<td>£20</td>
</tr>
<tr>
<td>Breakfast bar</td>
<td>£300</td>
<td>£150</td>
</tr>
<tr>
<td>Carpet</td>
<td>£300</td>
<td>£100</td>
</tr>
<tr>
<td>Ceiling</td>
<td>£150</td>
<td>£50</td>
</tr>
<tr>
<td>Clutter</td>
<td>£40</td>
<td></td>
</tr>
<tr>
<td>Coat hooks</td>
<td>£15</td>
<td></td>
</tr>
<tr>
<td>Coffee table</td>
<td>£75</td>
<td></td>
</tr>
<tr>
<td>Combination microwave</td>
<td>£145</td>
<td></td>
</tr>
<tr>
<td>Cupboard door</td>
<td>£120</td>
<td></td>
</tr>
<tr>
<td>Curtain (blind)</td>
<td>£110</td>
<td></td>
</tr>
<tr>
<td>Desk light</td>
<td>£40</td>
<td></td>
</tr>
<tr>
<td>Dining chairs</td>
<td>£50</td>
<td></td>
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<td>Dining table</td>
<td>£100</td>
<td></td>
</tr>
<tr>
<td>Door</td>
<td>£35</td>
<td></td>
</tr>
<tr>
<td>Door stop</td>
<td>£10</td>
<td></td>
</tr>
<tr>
<td>Door surround</td>
<td>£70</td>
<td>£30</td>
</tr>
<tr>
<td>Drain cover (shower)</td>
<td>£5</td>
<td></td>
</tr>
<tr>
<td>Drawers</td>
<td>£65</td>
<td>£20</td>
</tr>
<tr>
<td>Electrical heater</td>
<td>£115</td>
<td>£30</td>
</tr>
<tr>
<td>Electrical ports/switches</td>
<td>£20</td>
<td></td>
</tr>
<tr>
<td>En suite door</td>
<td>£120</td>
<td></td>
</tr>
<tr>
<td>En suite Clean</td>
<td>£115</td>
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We hope you have a great year living with us, making friends and memories that will last a lifetime. We wish you the best of luck with your academic studies. We look forward to welcoming you back again next year!