

Booking Terms and Conditions – Blackhall Place

Booking Fee

In order to secure your accommodation you are required to pay a Booking Fee of €300. Payments can be made online using the secure payment system, RBS World Pay.

Special offer - Book Now, Pay Later

Special offer whereby you do not need to pay a booking fee until 1st July. You will be required to sign your online tenancy/licence agreement within 5 days of booking or your booking will be cancelled. Your booking fee will be due on 1st July.

Your Booking Fee converts to a Damage Deposit once your tenancy commences. The Damage Deposit is refundable at the end of your tenancy, less any deductions for damage or charges due.

Payment Due Dates

Alternate payment plans are available with the option to pay 2, 4 or 8 instalments. The first instalment is due on the 23rd August 2021 and all subsequent payment dates can be found on your licence agreement.

Monthly Payment Plans

Monthly payment plans are available only to students who can demonstrate that they receive a monthly bursary.

Cancellation

Risk-Free Bookings for 2021/22

Book your accommodation for the 2021/22 academic year before 31st July 2021 and cancel on or before that date with no penalty. Only valid for direct bookings and bookings made via International Agents. Bookings made under University nomination agreements are excluded from this offer. Only valid for tenancies of more than 37 weeks. Cancellations must be made via an email to the Residents' Team of the accommodation booked and must be received on or before 23:59 on 31st July 2021. Any advance rent payments made will be refunded once we have confirmed the cancellation of the booking. This offer may be removed or amended at any time.

For 1st year students going through the CAO process, you have 48 hours following the CAO 1st round to confirm your booking by paying your 1st instalment. If your instalment is not paid within this time, your room booking may be subject to cancellation.

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If you book online up to the 19th of August 2021 without seeing the accommodation first we operate a 72 hour “Cooling Off” period whereby you may cancel your booking within 72 hours of paying your Booking Fee. You may apply to cancel your booking in writing or via email to the Residence Manager at your chosen residence at any time during the 72 hours after you have paid your Booking Fee. Once we have received this cancellation in writing, we will confirm the cancellation, refund your full Booking Fee of €300 back to you, and the Licence will be terminated.

Once the 3 day cooling off period has expired and prior to 19th August 2021, you may apply to cancel your booking in writing or via email to the Residence Manager. Once we have received your cancellation in writing we will confirm the cancellation,

retain €50 from your Booking Fee to cover our administrative costs, refund the remaining €250 of the Booking Fee to you, and the License will terminate.

If you cancel your booking after the 19th of August 2021 outside of the cooling off period, your Booking Fee of €300 will not be refunded.

Once the “Cooling Off” period has expired, we will consider releasing you from your License provided the following criteria are met:

- You do not have a visa to enter Ireland
- You have not acquired the grades to be offered a place at the chosen university / college
- You have failed to achieve the grades to continue your study at university / college

In these circumstances, you can cancel your booking prior to the tenancy start date by providing evidence to the Residence Manager within 72 hours of being notified.

To cancel your booking under these circumstances, please send a copy of your rejection letter from the University / Visa refusal documentation to the Residence Manager within 72 hours of receiving it.

Once we have this, we will confirm receipt of your request to cancel and refund your Booking Fee of €300 back to you.

Covid-Travel Peace of Mind

If travel restrictions related to Covid-19 prevent you from travelling to the UK or Ireland for the start of the 2021/22 academic year, and therefore unable to take up your study place at University, you may cancel your accommodation without penalty. Written evidence from the University must be sent by email to the Residents' Team no later than 10th September 2021 confirming that you are no longer registered as a student with the institution. If you wish to delay your arrival until travel restrictions are lifted, we will amend your Tenancy Start Date in line with your new arrival date. Requests must be made by email to the Residents' Team of the accommodation booked. We will apply a credit to your account for the period between your original

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Tenancy Start Date and your new one. All tenancies will start on a Saturday. This offer does not apply if you have taken up an online course with your University.

There are no other circumstances when we will accept a request for a cancellation either before or during the tenancy.

Room Changes

If you wish to change rooms after the start of the Licence to Reside a €50 administration fee will be payable.

Licence To Reside

You can view a sample Licence to Reside on your chosen location's page of the website. Once you have signed the Licence to Reside you are legally bound to pay the rent in full even if you do not move into the property or leave the property early.